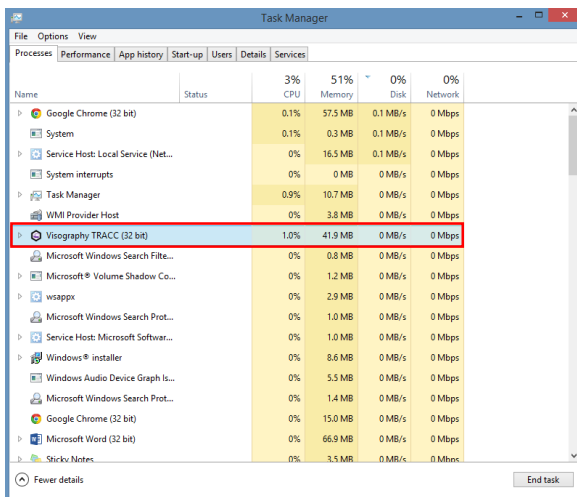


## STEP-BY-STEP GUIDE TO UPGRADE YOUR VERSION OF TRACC

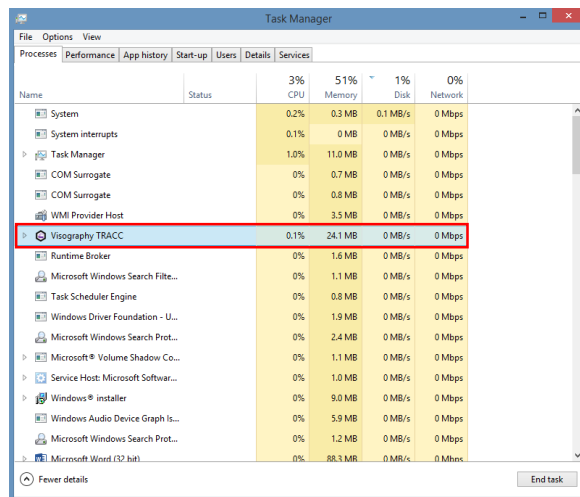
For new upgrades you will need to download TRACC with the **SAME ARCHITECTURE** as the one you already have installed on your machine (either 32-bit or 64-bit).

To find out whether you have the 32-bit or 64-bit version of TRACC installed:

1. Launch TRACC
2. Open up the **Task Manager**
3. Find **Visography TRACC** under the Processes tab (see figures below)
4. Find out which version it is:
  - a. If it says **32 bit** after Visography TRACC then you have got the 32-bit version installed (Figure 1)
  - b. If it says **nothing** after Visography TRACC then you have got the 64-bit version installed (Figure 2)
5. Select the installation link that corresponds with the version currently installed



**Figure 1.** 32-bit version



**Figure 2.** 64-bit version

**Important notes:** Do not install the 64-bit version of TRACC if your old version was 32-bit version. If you do this TRACC will not work due to an incompatibility with the pre-requirements already installed. Please make sure you install the correct one. You must also uninstall your old version of TRACC before upgrading - to do this go to Add or Remove Programs.